

Some useful information

RECEPTION

When you arrive at the boatyard please be sure to introduce yourself at reception where you will be shown to your boat, and given further instructions. In the reception at Warwick there is a small gift shop selling souvenirs and maps are available.

CHECK IN

The boat will be ready from **2.30pm** on the day of collection, although we try and have them ready by 1pm. It is always worth ringing the week before you arrive to check. Your introduction to the boat will take up to an hour, depending on previous experience, and we will then get you on your way. If you have no previous canal experience we will meet you at your first lock to so that we can explain safe usage. Please note that if you are going to be any later than 3.30pm could you please telephone us and let us know.

CHECK OUT

The boats are to be returned to the base no later than 9.00am please, and vacated by 9.30am, this is to ensure that we have adequate time to carry out cleaning and maintenance checks to the boat, ready for the next hirers. Late returns will be charged.

PARKING

❖ WARWICK

We have parking space at the boatyard, however due to the small space we limit each boat to two cars only. The car park is locked for security however we advise you not to leave any valuables in your car. After your car is parked and your belongings on board please be sure to hand your keys in to reception.

❖ STOCKTON TOP MARINA

We have parking space at Stockton Top Lock Marina, however due to the space we also limit you to two cars per boat.

TRAVELLING

If travelling by train to;

❖ WARWICK

The nearest station is Warwick Station and then it is a short walk to the boatyard.

❖ STOCKTON TOP MARINA

The nearest station is either Leamington Spa or Rugby station and then a taxi would be required to take you, which is roughly 10 miles from either station costing about £30.

There is usually a taxi rank outside the stations, however if there is no taxi then some useful numbers are; Rugby – 01788 540800 (Call a Car), Leamington – 01926 888888 (Local Cabs)

SHOPPING

We don't sell provisions at either of our bases due to the proximity of the local shops. If travelling from our Warwick base there is a small petrol station supermarket about a 3 minute walk away, and Tesco's about 10 minutes along the canal. If travelling from our Stockton base then Southam is a small town about a two-mile drive away, here there are plenty of shops to get any provisions that you may require.

Tesco.com will deliver to either base – if you arrange an 11am – 1pm delivery slot and notify us beforehand, we will arrange that your shopping is put aboard.

LUGGAGE

Ideally any luggage and provisions that you take should be unpacked and suitcases left in your car before setting off.

TELEVISIONS

All of the boats are equipped with a standard car stereo and colour TV/DVD, although we make no guarantee of signal on the canal system.

FIRST AID

A basic first aid kit can be found in the front of the boat adjacent to the television.

SAFETY

Buoyancy Aids are available at the boatyard.

Under no circumstances will firearms, bicycles, dinghies or canoes be allowed on board the boat.

REPORTING OF ACCIDENTS

In the event of an accident the hirer must promptly notify KATE BOATS WARWICK LTD with the full details and names and addresses of witnesses. **UNDER NO CIRCUMSTANCES ADMIT LIABILITY.**

DIESEL

The boat is always filled with diesel prior to your arrival and there is enough diesel for two weeks cruising. If travelling for more than two weeks you may need to refill with diesel.

PUMPOUTS

The toilets on all of our narrowboats, if used correctly as advised during your send out instruction, will only need pumping out at the end of each week which will be done when you have left the boat. There is a

£100 charge for blocking toilets, we advise no wet/baby wipes on the boat.

WATER TANK

The water tank holds approximately 200 gallons. This will already be filled when you take the boat. However you will need to refill it daily and will be instructed on how to do this during your send out instruction.

MOORING

On the canals you can moor anywhere you like on the towpath side, unless otherwise stated though obviously giving some thought to other waterway travellers. The exception to this is **NO MOORING WITHIN 50 YARDS OF A LOCK, OR BETWEEN LOCKS THAT ARE WITHIN 200 YARDS OF EACH OTHER.** Also no mooring on sharp bends or near bridges or winding holes. There are usually plenty of sites near towns and villages, especially where there are riverside pubs or hotels.

ROUTE INFORMATION

Route information is available in the brochure. Detailed canal guides are available for sale in the shop or can be sent out to you before arrival. Our staff will be pleased to give guidance during your send out if required.

DOGS

Please ensure that when you get to our base your dog is on a lead. If bringing dogs please be prepared to clean up after them. Please bring suitable bedding for your dog. Whilst aboard they must be kept off seating and beds.

SPEED

Usual cruising speeds are about 2-3 miles an hour – a moderate walking speed. Please come

prepared to Relax and Slow Down!

BOAT INVENTORY

Crockery

Dinner plates
Tea plates
Cereal bowls
Mugs

Glassware

Tumblers
Wine glasses
Water jug

Cutlery

Knives
Desert spoon
Soup spoons
Teaspoons
Forks

Serving

Cafetière
Teapot
Milk jug
Sugar bowl
Eggcups
Salt and pepper
Butter dish
Large serving plate

Kitchen

Colander
Cheese grater
Fish slice
Slotted spoon
Potato masher
Whisk
Tin opener
Corkscrew / Bottle opener
Bread knife
2 Vegetable knives
Wooden spoon
Tea strainer
Scissors
Potato peeler
Casserole dish and lid

Mixing bowl
Measuring jug
Ice Cube tray

Kettle
Saucepans and lids
Frying pan
Baking tray
Roasting tin

Washing up bowl
Sink tidy
Bread bin

Chopping board
Breadboard
Tray
Storage canisters
Ashtrays
Fruit bowl

General

Waste bins
Toilet brush and holder
Bucket
Scrubbing brush
Dust pan and brush
Broom
Doormats
First aid kit
Coat hangers

Going out kit

Toilet roll + 1 spare
Bin liners
2 black sacks
3 tea towels
Guest soaps
2 j cloths
1 scourer
Multi-purpose spray cleaner
Washing up liquid
Matches
Oven glove

Bedding

Bedding as requested when you booked the boat and confirmed on your paperwork. Towels are not provided (apart for overseas visitors).